



## **CANCELLATION POLICY**

### **Notice of the Right to Cancel**

Under the **Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013**, you have a right to cancel this contract during a period of 14 calendar days from the day this notice is sent or given to you. During that period if you choose to cancel the contract any money paid by you will be refunded.

However, if you have already given written approval (by signing the form below) for the work to begin before the end of the cancellation period you will be required to pay for goods purchased or services already provided.

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### **Work commencing prior to the expiry of the Cancellation Period**

I/We agree that: Boiler Bunny Heating Limited

may commence work on 28<sup>th</sup> October 2019, before my cancellation period has expired.

I understand that if I decide to cancel within fourteen working days, I may be asked to pay for any work that has been done prior to my cancellation.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

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If you wish to cancel the contract you must do so:

- Preferably, by telephone. However, you should request written confirmation from us, so that you are not liable to be charged.

Or

- In writing by electronic mail (by using the form below if you want to but you do not have to).

The notice of cancellation is deemed to be served as soon as it is notified by telephone or electronic communication.

**Complete, detach and return this form only if you wish to cancel the contract.**

### **Customer Cancellation Notice**

Name of customer: \_\_\_\_\_

Address of customer: \_\_\_\_\_

\_\_\_\_\_

I/We hereby give notice that I/We wish to cancel my/our contract dated:

Customer signature: \_\_\_\_\_

Date: \_\_\_\_\_